

Friday Musical Website

Detailed Terms & Conditions

1. Acceptance of Terms

By accessing or using this website, you agree to be legally bound by these Terms & Conditions. Egypt is our country of domicile. Any dispute or claim arising out of or in connection with this website shall be governed and construed in accordance with the laws of the Arab Republic of Egypt. Violation of these Terms may result in termination of access and possible legal action.

2. Eligibility & Minors

Users must be at least 18 years of age to register, transact, or use payment services on this website. Minors under the age of 18 are prohibited from registering as a User or making transactions.

3. User Account & Accuracy of Information

You agree to provide true, accurate, current, and complete information during registration and purchase. You are responsible for maintaining the confidentiality of your account and any activities conducted under it.

4. Intellectual Property Rights

All website content including text, graphics, logos, images, videos, designs, and software are the exclusive property of the website owner and protected under Egyptian and international copyright laws. Unauthorized reproduction, duplication, or distribution is strictly prohibited.

5. Payment Terms

We accept Visa and MasterCard credit/debit cards in Egyptian Pounds (EGP). If you make a payment for our products or services, the details you submit are provided directly to our authorized payment provider via a secured 256-bit encrypted connection. All credit/debit card details and personally identifiable information will NOT be stored, sold, shared, rented, or leased to any third parties. The cardholder must retain a copy of transaction records and merchant policies. Multiple transactions may result in multiple postings to the cardholder's monthly statement.

6. Pricing & Order Confirmation

All prices are listed in EGP. Once an order is successfully placed, pricing is locked. We reserve the right to cancel orders arising from pricing errors. Order confirmation will be provided via confirmation page or email. If confirmation is not received, the customer must contact support to verify the transaction status.

7. Delivery & Shipment

Digital tickets are delivered instantly via email or SMS after payment verification. Physical merchandise is dispatched within the specified business days from Cairo fulfillment center. Tracking information will be provided upon dispatch. We will NOT provide services or products to OFAC sanctioned countries in accordance with Egyptian law.

8. Refund & Cancellation Policy

Refunds are granted only if an event is officially cancelled or if physical goods are defective or damaged. Refunds will be done only through the Original Mode of Payment. Tickets are non-refundable for change of mind, personal conflicts, late arrival, or denied entry. In the event that a transaction error has occurred while making the payment, a refund in most cases will be issued to the same credit card used for the original purchase.

9. Event Conduct & Recording Restrictions

Recording, transmitting, or reproducing the event is strictly prohibited. By attending events, you grant permission for your image or likeness to be used in promotional media without compensation. Entry may require security searches. Admission may be refused or revoked without refund if rules are violated.

10. Limitation of Liability

The website and its services are provided on an 'AS-IS' and 'AS-AVAILABLE' basis. We disclaim all warranties, express or implied. We shall not be liable for indirect, incidental, special, consequential, or punitive damages, including loss of profits or data.

11. Website Use & Prohibited Activities

You may not use automated systems (robots, spiders) to access the website. Abusive use including excessive page requests is prohibited. Users may not upload content that is illegal, offensive, defamatory, infringing, or misleading.

12. Amendments to Terms

These Terms & Conditions may be updated periodically to meet regulatory requirements. Modifications become effective immediately upon posting on the website.